



# Refunds + Discounts *Policy* !

- ✦ • Treatments are not typically discounted, as offering discounts on prescription medications and medical equipment is against Australian Consumer Law.
- ✦ • Discounts will not be provided for touch-up treatments or for additional treatments needed if initial treatment goals have not been met.
- ✦ • Refunds will not be issued for unmet expectations, unsatisfactory results, treatment failure, or complications and their management, as these are
- ✦ • considered inherent risks of the treatment.